



Lionbridge Video Remote Interpreting (VRI)

A new cost effective alternative to onsite interpretation

In today's global environment, businesses and government depend on language services to meet the needs of non-English speaking customers and constituents. For companies, effective interpretation opens the door to new markets and new customers. For government, interpretation ensures equal access for all, regardless of language. And in the healthcare arena, the availability of a qualified interpreter can mean the difference between life and death.

When you need language support in seconds, Lionbridge Video Remote Interpreting is your cost-effective, high-quality solution. Lionbridge provides qualified, tested

and trained interpreters in most major languages and many minor and rare languages on a scheduled and on-demand basis. Our pool of thousands of U.S.-based interpreters is available 24 hours a day, 7 days a week, every day of the year.

VRI is easy to implement with no requirement to change or enhance a client's current IT infrastructure.



Video Remote Interpreting

VRI allows clients to reduce travel and on-site cost and resources to perform effective interpretation through video remote interpreting. Utilizing mobile

devices such as tablets, smartphones, and even wi-fi enabled mp3 players, high quality connections give Lionbridge and its valued clients clean, efficient and cost effective interpretation services in a fraction of the time and cost.

When on-site interpretation for ASL or voice languages is not a viable solution because of time, resources or expenditures, VRI is the answer.

Lionbridge In Action

With no requirement to change or enhance a client's current IT infrastructure, VRI is easy to implement :

- + Simply download the app to the device and connect to the current Wi-Fi network with Internet access
- + No more expensive clunky media or video platforms to store, maintain or to move around to difficult locations to access
- + VRI is platform independent and customizable to client's interpretation requirements
- + VRI is fully HIPAA compliant



The Interpretation Experts

Lionbridge has provided interpreters for over a quarter of a century. Here's what sets Lionbridge telephonic apart from the rest:

- + The industry's most rigorous testing, covering language ability, interpretation skills, and specific terminology
- + Required ethics and protocol testing for all interpreters, in line with industry standards
- + Comprehensive training to prepare interpreters for all types of calls
- + Regular performance evaluation actual work and customer feedback
- + Robust reporting capabilities: client-facing reporting portal available 24/7/365 with a variety of reports in PDF and Excel forms

Why Lionbridge?

Lionbridge interpreters support customer interaction in all industries, from call centers to healthcare to government and the courts. Our programs for testing, training, and evaluating interpreter performance have paved the way for 25 years of proven success. When you choose Lionbridge, you can be sure you will receive an experienced professional interpreter – for any industry, in any language.

Lionbridge In Action

Top quality interpreters

"Your interpreters do a great job for us."

— Ascensus

Polished account management

"I wanted to tell you how pleased I am with the professional manner in which you provide service."

— Alameda County



Contact Us

Visit www.lionbridge.com or email wasinterpretations@lionbridge.com to learn more about language support with Video Remote Interpreting.