



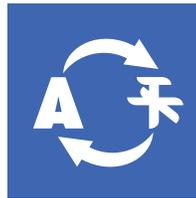
Lionbridge
SOLUTION BRIEF

LIONBRIDGE INTERPRETATION SERVICES

Never be at a loss for words

In today's mobile, global and multicultural world, crucial information often needs to cross language barriers quickly, and with no room for error. To streamline the flow of communication, Lionbridge offers a flexible choice of interpretation services in over 300 languages — including support for rare languages.

All of our services are provided by interpreters who are carefully screened and trained to deliver the highest quality language interpretation services. We also offer a scalable, worldwide delivery model, customized engagements and personalized account services.



Onsite Language Interpretation Services

Source services quickly and reduce travel costs by tapping a global network of thoroughly trained onsite interpreters, who present a professional appearance that reflects well on your organization.

On-Demand Phone Interpretation

Access the highest-quality telephonic interpretation services around the clock, on demand and with a scalable delivery model and one point of contact for all of your interpretation needs.

Mobile-enabled Video Remote Interpretation (VRI)

Leverage the cloud to access high-quality interpretation on-demand at a surprisingly low cost — delivered right to your smart phone, tablet or PC with the convenience of a mobile app.

Conference Interpretation

Simultaneous, consecutive, relay and whispered conference interpretation provided by professionals who are carefully selected for their advanced language skills, highly specialized subject matter knowledge, and interpersonal qualities.

Lionbridge Interpretation Services Membership Affiliations

- National Association of Judiciary Interpreters and Translators (NAJIT)
- American Translators Association (ATA)
- California Federation of Interpreters (CFI)
- California Healthcare Interpreting Association (CHIA)
- National Capital Area Translators Association (NCATA)
- Society for Study of the Indigenous Languages of the Americas (SSILA)
- Interagency Language Roundtable (ILR)

Contact Us

WEB: www.lionbridge.com

EMAIL:
wasinterpretations@lionbridge.com

Interpretation Services by Industry

Government and Legal Interpretation. Lionbridge interpretation services can help you simply and cost-effectively address your unique communications needs as well as your legal obligations under Title VI of the Civil Rights Act of 1964.

Medical Interpretation. Easily meet Title VI requirements with cost-effective and fully HIPAA-compliant interpretation services delivered by specially qualified and trained medical interpreters.

Insurance, Finance and Banking Industry Interpretation. Differentiate by providing better, more accurate information and assistance to non-English speaking clients. Services can be provided by interpreters who have passed rigorous security and background checks.

A Turnkey Solution for Quality Interpretation Services

Lionbridge offers a range of interpretation services that add up to a turnkey solution for multilingual communication:

- **Customized Programs** — Answer your specific needs with custom glossary and training development, thorough interpreter onboarding, and account management services.
- **Attentive Service** — Enjoy the stability and security of a large company with the customized service, personal attention, quick reaction time, and innovative thinking of a small company.
- **Comprehensive Language Support** — Access interpreter services in over 300 languages with true support for rare languages provided by a full roster of working interpreters behind each one.
- **Specialized Expertise** — Request a Lionbridge interpreter with the training and expertise you need for your specific requirements, from healthcare to legal services and more.
- **Expansive Capabilities** — Tap our network of over 10,000 interpreters, and enjoy quick response to volume increases or new language support requests.
- **High Quality Interpretation Services** — Ensure high quality with our cutting-edge screening and testing programs along with InterpBridge, our online training and professional development portal.
- **Security and Confidentiality** — Engage interpreters who have met security and confidentiality requirements, with a high percentage having also passed rigorous government background checks and security clearances.
- **Convenient Account Service** — Access interpreter services scheduling, account information and timely reporting via our secure, password-protected InterpBridge web portal.

ABOUT LIONBRIDGE

Lionbridge enables more than 800 world-leading brands to increase market share, speed product adoption and effectively engage customers in local markets worldwide. Using innovative cloud technology platforms, we help overcome global communication challenges with translation solutions specifically designed for crucial customer touch points.

To learn more visit: www.lionbridge.com